



Ticket sales

Job Description

Ticket Sales Agents deliver product and mountain information with superior knowledge in a friendly environment while assuring our guests that we are there to assist them and enhance their experience. Full time and part time positions available.

Responsibilities

- Accurately and efficiently process lift access products while capturing guest data
- Ask the guest for their data with every transaction
- Ability to learn, understand and effectively communicate with the guest about multiple product types and can easily adapt to changing pricing and product offerings
- Make suitable recommendations on products to meet the guests' needs and the business objectives
- Ability to handle high volumes of customer interaction while delivering exceptional service; internal & external
- Creating a fun and professional work experience while communicating in a courteous and respectful manner
- Professionally assist and follow through with resolution of guest complaints; handle concerns and suggestions
- Perform daily sales and closing and be held responsible for your end of day point of sale audit
- Work on a computer with a high degree of accuracy and efficient speed
- Must be able to interact with guest and work on a computer at the same time
- Follow company/department policies and procedures
- Participate in resort and departmental trainings and development courses
- Willing to cross-train and work in all areas/locations of PSS
- May assist with inside and outside guest services
- Take initiative to perform duties which facilitate operations and maintain cleanliness of your work area while paying attention to detail

Requirements:

- Proficient in both official language
- Comfortable working in fast pace work environment
- Willing to commit to a work schedule work schedule which includes working weekends and holidays.